

5 Small Packet™

Table 5-1: Size and Speed

SIZE	SPEED
Maximum: Length: 600 mm Length + Width + Height: 900 mm	Air – 4 to 10 days Surface – 6 to 12 days NOTE: These service standards are not guaranteed. Service standards are estimates of how long it will take for the mail to be delivered.
Minimum: 140 mm x 90 mm x 1 mm	

Table 5-2: Features and Options Prices

CATEGORY	PRICES
Return to Sender	Equal to original price paid.
Coverage for Loss or Damage*	Up to \$100 included.
On-Demand Pickup Third-Party On-Demand Pickup (available to Contract Customers only) List available at www.canadapost.ca/business/tools/pg/prices/OnDemand_Pickup_List_E.pdf	\$3.50 per pickup (a minimum of 10 items is required)
Scheduled Pickup (available to Contract Customers only) (weekly fee based on weekly volume) List available at www.canadapost.ca/business/tools/pg/prices/Scheduled_Pickup_List_E.pdf	Up to 14 items: \$15.00 15-120 items: \$6.00 Over 120 items: No charge

* Some conditions and exceptions apply.

NOTE: There are no features and options available for Light Packet items.

Small Packet Pricing Table

Table 5-3: Prices (\$)

CATEGORY	0–100 g	101–250 g	251–500 g	501 g–1 kg
Small Packet (Surface)	\$5.44		\$7.77	\$11.54
Small Packet (Air)	\$6.94		\$9.21	\$14.29
Light Packet™*	\$2.27	\$4.73	\$7.61	N/A

* Maximum dimensions for Light Packet: 380 mm x 270 mm x 20 mm.

NOTE: There are no features and options available for Light Packet items.