

# Canada Post Update

Wednesday, January 20, 2021

**Please note that we have decided to extend the daily status of the network until Friday January 22nd.**

This report is prepared with information available to Canada Post as of 7 a.m. EST and is posted daily by 10 a.m. EST Monday to Friday. As issues may evolve during the day, please regularly check the [service alerts](#) posted on [canadapost.ca](http://canadapost.ca) for the latest information.

<b>Canada Post tools and systems</b>	No issues to report.	
<b>Weather that may impact our operations over the next 24 hours</b>	Snowfall in Northern MB (R codes) and Northern ON (P codes). Snow squall in Southern ON (N and L codes). Winter storm in NL and blizzard in Labrador (A codes).	
<b>Potential transportation delays</b>	Ferries to and from NL are cancelled this morning due to weather.	
<b>Average call centre wait times (based on previous day actuals)</b>	Consumers: 6.9 minutes	Commercial customers: 4.7 minutes
<b>Other</b>	No issues to report.	

Table 1 provides a status update on any parcel and packet delays you can expect as your product moves through our processing plants in major cities.

- If product is required to move through several plants before reaching its final destination, the delays will be cumulative.
- Green indicates there are no issues and processing is as planned with a 1-day delay or less.
- Updates highlighted in yellow provide an estimate of the expected delay and include comments where warranted.
- Delivery comments provide insights into delivery issues from the previous day.
- If product is inducted at a post office, please refer to the closest processing site as an indicator of current status.

Customers should anticipate delays as important safety measures, including physical distancing, means it takes longer to process heavy parcel volumes. Use our [tracking service](#) on [canadapost.ca](http://canadapost.ca) for the most current delivery status for your items. Our call centres have no further information.

Unless noted in the processing comments, all other products such as Lettermail™, Personalized Mail™ and Neighbourhood Mail™ are running well and are within a 1-day delay or less.

To identify impacted FSAs associated with processing delays, a reference chart is provided at the end of the document.

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Use this information to set expectations with your customers and adjust your plans accordingly.

During peak, we may shift product to other plants as required to assist in managing volumes and you may see scans from a different plant.

Do not induct your product into an alternate plant to try and circumvent delays.

To ensure efficient processing and minimize delays, please prepare your mail in accordance to our guides:

- [The ABCs of Shipping](#)
- [Smartmail Marketing Customer Guide](#)

Note that service guarantees remain suspended.

Table 1:

City	Processing (parcel/packet)	Processing comments	Delivery comments from previous day
St John's			
Halifax			
Saint John			
Moncton			
Quebec			
Montreal	Delay up to 2 days	Unprecedented volumes and COVID precautions, expect delays.	
Ottawa			
GTA	Delay up to 2 days	Unprecedented volumes and COVID precautions, expect delays.	
Hamilton			
Windsor			
London			
Kitchener			
Thunder Bay			
Winnipeg			
Regina			
Saskatoon			
Calgary			
Edmonton			
Vancouver			

## Delivery FSAS by processing facility

Processing facility	Major urban centre FSAs	Non-major urban centre FSAs
<b>BC – Vancouver (V7B)</b>	V1M, V2P-V4S, V4W-V7Y	V0A, V0B-V0L, V0M, V0N, V0V, V0X, V1A-V1Z, V2A-V2N, V4T-V4V, V8A-V8J
<b>BC – Victoria (V8Z)</b>	V8L-V9E, V9L, V9Z	V0P-V0S, V8K, V9G-V9K, V9M-V9Y
<b>AB – Calgary (T2E)</b>	T1X-T1Z, T2, T3	T0J-T0M, T1A-T1W, T4A-T4H, T4M-T4T
<b>AB – Edmonton (T5L)</b>	T5, T6, T8A-T8H, T8N, T8T	T0A-T0H, T4J, T4L, T4V, T4X, T7A-T7Z, T8L, T8R-T8S, T8V-T9S, T9W-T9X, X1A, Y1A
<b>SK – Regina (S4P)</b>	S4K-S4Z	S0A, S0C, S0G, S0H, S0N, S2V, S3N-S4H, S6H-S6K, S9H
<b>SK – Saskatoon (S7K)</b>	S7A-S7C, S7H-S7W	S0E, S0J-S0M, S6V-S6X, S9A, S9V, S9X, T9V
<b>MB – Winnipeg (R3H)</b>	R1C, R2C-R4L, R5A	P0T-P0V, P0W, P0X, P0Y, P7 A-P9N, R0A-R0E, R0G- R0H, R0J, R0K, R0L, R0M, R1A-R1B, R1N, R5G-R9A
<b>ON – Hamilton (L8E)</b>	L2A-L3M, L7L-L7T, L8B, L8E-L9C, L9G-L9H, L9K, N1A, N3L-N4B	L0R-L0S, N0A, N0E, N4K-N4L
<b>ON – Kitchener (N2E)</b>	N1C-N1L, N1P-N2V, N3C-N3H	N0B, N0C, N0G, N0H, N0K, N1M, N2Z, N3A-N3B, N4K- N4N, N4W, N4Z, N5A
<b>ON – London (N5Y)</b>	N4G, N4S-N4V, N4X, N5C-N7X	N0J, N0L-N0N, N8H-N9Y
<b>ON – Ottawa/PQ - Gatineau (K1G)</b>	J8L-J9A, J9B, J9H, J9J, K1A-K4R, K7C, K7S	H0M, J0X, K0A-K0G, K0J, K6A-K7A, K7H, K7V-K8H
<b>ON – Sudbury (P3A)</b>	P3A-P3G	P0H-P0S, P1A-P1C, P3A-G, P4N-P4R, P6A-P6C
<b>ON – Toronto (L4W-WPDH, L5W-Gateway, L6W-Toronto LVM)</b>	L1A-L1Z, L3P-L3T, L3X-L4L, L4P, L4S-L7K, L9E, L9L, L9N, L9P, L9R, L9T-L9W, M (all)	K0H, K0K-K0M, K7G, K7K-K7R, K8N-K9V, L0A-L0P, L3V, L4M, L4N, L4R, L9J, L9M, L9S, L9X, L9Y, L9Z, P0A- P0G
<b>ON – Thunder Bay (P7B)</b>	P7A-P7L	P0T-P0X, P8N-P9N
<b>ON – Windsor (N8W)</b>	N8N-N9K	N0P-N0R, N7L-N7M, N8A-N8M, N9V-N9Y
<b>PQ – Montreal (H0A)</b>	H1A-H9X, J3E-J3N, J3V-J5C, J5R, J5Y-J6A, J6J-J6K, J6R, J6V-J7R, J7V, J7W	G0X, G8T-G9X, J0A-J0W, J0Y, J0Z, J1A-J3B, J3P-J3T, J5J-J5M, J5T-J5X, J6E, J6N, J6S, J6T, J7T, J7X-J7Z, J8A- J8H, J9E, J9L-J9Z, X0A
<b>PQ – Quebec City (G2C)</b>	G1A-G3A, G3E, G3G, G3J, G3K, G3S, G6C, G6J, G6K, G6V-G7A	A0P, A0R, A2V, G0A-G0E, G0G, G0H-G0V, G0W, G0Y, G0Z, G3B, G3C, G3H, G3L, G3M, G3N, G3Z, G4A, G4R- G6B, G6E, G6G, G6H, G6L-G6T, G7B-G8P
<b>NS – Halifax (B3K)</b>	B2V-B3B, B3H-B4G	B0C, B0E-B0J, B0K, B0L-B0W, B1A-B2N, B2R-B2T, B3E, B3G, B4H-B5A, B6L, B9A
<b>NB – Saint John (E2L)</b>	E2E-E2S	E2V, E3L, E5A-E5V
<b>NB – Moncton (E1A)</b>	E1A-E1J, E3A-E3G	E1N, E1V-E1X, E2A, E3N-E4Z, E6A-E9H
<b>PE – Charlottetown (C1A)</b>	C1A-C1E	C0A, C0B, C1N
<b>NL – St. John's (A1B)</b>	A1A-A1H, A1N	A0A-A0C, A0E-A0N, A1K-A1M, A1S-A2N, A5A, A8A