

# Parcels Price and Services Overview of Changes

Effective January 11, 2016 unless otherwise noted



This overview is a notice of the changes affecting the services you or an authorized user of your Agreement with Canada Post use. **Please share this information with the appropriate representatives within your organization.**

The following are affected by the 2016 price and service changes:

### Domestic

- *Priority*<sup>TM</sup>
- Xpresspost<sup>TM</sup>
- Xpresspost<sup>TM</sup> Certified
- Xpresspost<sup>TM</sup> Banking
- Expedited Parcel<sup>TM</sup>
- Regular Parcel<sup>TM</sup>
- Library Materials

### USA/International

- *Priority*<sup>TM</sup> Worldwide
- Xpresspost<sup>TM</sup> - USA & International
- Expedited Parcel<sup>TM</sup> - USA
- International Air & Surface Parcel
- Small Packet<sup>TM</sup> - USA & International
- Tracked Packet<sup>TM</sup> - USA & International

## Average price increase

Annual price adjustments are consistent with industry practice and are necessary for Canada Post to retain a competitive position in an ever-changing marketplace.

### Domestic

Prices for Domestic Parcel Services will increase by an overall average of 4.0% for most customers.

### USA/International

Prices for USA/International Parcel Services will see an average increase of 2.0% for most customers.

## 2016 Parcel Services Customer Guide

The Parcel Services Customer Guide (hard copy and online versions) have been redesigned to make information easier to find and understand. The Parcel Services Customer Guide is available at [canadapost.ca/customerguides](http://canadapost.ca/customerguides).

## Introducing new rate codes 17 and 54

Two new rate codes will be introduced to further break down Rate Code 21. They include:

### Origin-Destination

Vancouver (V01) to Calgary (T01)  
Calgary (T01) to Vancouver (V01)  
Vancouver (V01) to Regina (S01)  
Vancouver (V01) to Saskatoon (S02)  
Vancouver (V01) to Edmonton (T02)  
Toronto (L01) to Halifax (B01)  
Toronto (L01) to Moncton (E01)

### New Rate Codes

54  
54  
54  
54  
54  
17  
17

## Increase in price for additional Liability Coverage (Domestic and International)

### Increase in price for additional Liability Coverage (insurance)

- **Domestic:** The price of additional coverage will increase from \$2.20 to \$2.25 per \$100 declared value.
- **USA/International:** The price of additional coverage will also increase from \$2.20 to \$2.25 per \$100 declared value.
- **Priority Worldwide:** The price for additional coverage will remain the same at \$3.50.

## New Tracked Packet destinations

Tracked Packet is now available to Austria, Brazil, Italy and South Korea.

## New method of payment for customers using postage meters: Supplier Account

In August, Parcel Services customers using meters as a method of payment for their parcels were advised that on January 11, 2016, Canada Post and meter vendors would introduce Third-Party Account (now called **Supplier Account**). This is a new way to pay for your parcels when using the Electronic Shipping Tools (EST) or other approved electronic shipping platforms.

**Supplier Account will** allow meter customers to pay for parcels by accessing the funds from the same account they use to fill their postage meter and to print barcoded labels for parcels instead of meter impressions and separate address labels. Switch to Supplier Account starting January 11, 2016, as meter method of payment will no longer be available in EST as of July 1, 2016.

## Manual order documents

As of January 11, 2016, meter will no longer be an accepted method of payment option when using manual order documents (manifests or bills of lading). If you are using manual shipping documents, we encourage you to switch to our [Electronic Shipping Tools \(EST\)](#).

## Changes to Manual Document Surcharge

In August, Canada Post advised customers it was amending the existing surcharge from 95 cents **per document** to 95 cents **per item** on all manual shipping documents, effective January 11, 2016, to better manage the rising costs of processing manual forms.

To avoid this fee, switch to our Electronic Shipping Tools (EST) today. Visit [canadapost.ca/est](http://canadapost.ca/est) to get started.

## **Exterior packaging changes**

Two or more boxes cannot be strapped, taped or bound together and deposited as multi-pieces. See section 6.3.3 of the new [Customer Guide](#).

## **Library Materials reflected in shipping tool platforms**

The weighted average increase for Library Materials is 5.0%, in keeping with past increases. Even with this increase, Library Material rates are economical and continue to be substantially lower than prices for our discounted commercial parcel products.