

Parcels Price and Services Overview of Changes

Effective January 16, 2017 unless otherwise noted



This overview is a notice of the changes affecting the services you or an authorized user of your Agreement with Canada Post use. **Please share this information with the appropriate representatives within your organization.**

The following are affected by the 2017 price and service changes:

Domestic

Priority™
Xpresspost™
Xpresspost™ Certified
Xpresspost™ Banking
Expedited Parcel™
Regular Parcel™
Library Materials

USA/International

Priority™ Worldwide
Xpresspost™ – USA and International
Expedited Parcel™ – USA
International Air and Surface Parcel
Small Packet™ – USA and International
Tracked Packet™ – USA and International

Average price increase

Annual price adjustments are consistent with industry practice and are necessary for Canada Post to retain a competitive position in an ever-changing marketplace.

Domestic

Prices for Domestic Parcel Services will increase by an overall average of 4% for most customers depending on individual shipping profiles which is consistent with the 2016 increase.

USA/International

Prices for USA/International Parcel Services, depending on individual shipping profiles, will see an average increase of 3% for most customers. This is to reflect current costs of International settlements, transportation and currency fluctuations.

Additional Liability Coverage

- **Domestic:** The purchase of the Signature option will be mandatory when the coverage value is \$200 or more (Applicable Signature fee will be added to the Additional Liability Coverage feature).
- **USA/International:** The price for additional coverage will be maintained at the current price of \$2.25 per \$100.
- **Priority Worldwide:** The price for additional coverage will remain the same at \$3.50.

Discontinuation of Priority for Air Stage locations

Service to Air Stage locations is being simplified. While Xpresspost, Expedited and Regular Parcel services will continue to be available, our Priority service will no longer be available for Air Stage locations. In addition, while there is no change to the delivery standard, the on-time delivery guarantee will be removed for Xpresspost and Expedited Parcel services to Air Stage locations.