Mail Forwarding

This service is available at canadapost.ca/mailforwarding

1. Forward mail addressed to (select all applicable):
   - Me
   - Other people
   - A company
   - Deceased person

2. Enter start date:
   - (Allow advance notice of three business days for service to start)
   - Year
   - Month
   - Day

3. Forward mail to:
   - Unit/Apt no.
   - Street no.
   - Street name
   - OR PO box no.
   - OR RR no. (rural only)
   - City/Municipality
   - Province
   - Postal code

4. MAIL WILL BE FORWARDED FOR NAMED MAIL RECIPIENTS ONLY.
   1. Last name or Business name
      - First name
   2. Last name
      - First name
   3. Last name or Business name
      - First name
   4. Last name
      - First name

   Are all the current occupants of the address in section 2 leaving this address?  
   - Yes
   - No

5. Your Authorization
   - If you do not want this feature, check this box.

   Mover Data Service (Applicable if you are moving from a residential address)
   Canada Post can provide your new address to organizations you deal with. By not participating in this service, important correspondence such as financial statements and recall notices may be delivered to your old address after your Mail Forwarding service expires. To be eligible, organizations must have your correct names and address on file and agree to use your new address for the sole purpose of updating their customer records.

   AUTHORIZED REQUESTOR DETAILS
   I am authorized to subscribe to Mail Forwarding on behalf of those named in Section 4. I understand that it is a criminal offence to subscribe to Mail Forwarding on behalf of other individuals without their prior consent.

   Requestor’s last name
   - Requestor’s first name
   - Daytime telephone no.
   - Email address

6. Service Delivery Limitations
   - 1. Canada Post cannot forward mail addressed to individuals who receive mail through:  
      - an institution, such as a business, hotel, motel, rooming house, nursing home, hospital or school;  
      - a shared postal address, such as the same address used by several businesses, or privately administered mail boxes.
   - 2. Parcels (using Canada Post services such as PriorityTM, Xpresspost™, Xpresspost™ Certified, Expedited Parcel™ and Regular Parcel™), and prepaid envelopes are excluded from this service. Registered Mail™ will be forwarded only within Canada. If you expect such deliveries, make sure to advise senders of your new address.
   - 3. Mail bearing a “Do not forward” endorsement will be returned to sender.
   - 4. Mail recipients: Residential requests can include a maximum of eight individual names. Business requests can include a maximum of two business names and six individual names. Additional names beyond the four listed on this form can be added online, for a fee (when you provide an email address at time of purchase).
   - 5. Changes and cancellation: mploy can extend, modify or cancel the service, at any time during its duration:
      - at a post office by presenting the original receipt, appropriate identification (e.g., government-issued photo ID) and if applicable, proof of authorization. No refunds are provided once the service has started. A new service must be purchased to forward mail to addresses different than the one indicated on the original receipt. Canada Post reserves the right to not forward mail and end the service at anytime.
   - 6. Consumer Choice: Canada Post will resume the delivery of Neighbourhood Mail™ (flyers, etc.) to the original address when a Mail Forwarding for Moves service is purchased.

   TERMS AND CONDITIONS (to be accepted with your electronic signature)³

1. Proof of identity: Appropriate identification is collected to prevent identity theft and other improper use of this service, as well as to permit follow-up investigation if required for law enforcement and other legal purposes. Canada Post is subject to the Privacy Act and takes appropriate steps to protect your personal information.
2. Rates: When forwarding mail addressed to individuals, residential rates apply. Business rates apply when a business name is included. Visit your post office or canadapost.ca/mailforwarding for information on current rates. Additional fees may apply for businesses identified as receiving high volumes of mail. Contact Customer Service for more information, at 1 800 267-1177.
3. Special offers: Canada Post may send you, on its behalf or that of other organizations, special offers on products or services of interest to you. Your personal information will not be disclosed to these organizations.
4. Mail recipients: Residential requests can include a maximum of eight individual names. Business requests can include a maximum of two business names and six individual names. Additional names beyond the four listed on this form can be added online, for a fee (when you provide an email address at time of purchase). Each mail recipient must share the same original and forwarding addresses. Applicable proof of authority to act on behalf of another may be required.
5. Changes and cancellation: You can extend, modify or cancel the service, at any time during its duration:
   - at canadapost.ca/signin (when you provide an email address at time of purchase)

³ Trademarks of Canada Post Corporation.