

Features, options and other surcharges for shipping within Canada

Effective February 10, 2020

Parcel Services: Canada				
Features and options	Priority™	Xpresspost™	Expedited Parcel™	Regular Parcel™
Tracking and delivery				
On-Time Delivery Guarantee	✓	✓	✓	
Tracking and Delivery Confirmation	✓	✓	✓	✓
Delivery Updates	✓	✓	✓	✓
Reference Number Tracking	✓	✓	✓	✓
Coverage and COD options				
Liability Coverage (up to \$100)	✓	✓	✓	\$2.25
Additional Liability Coverage (up to \$5,000) ¹		\$2.25 per additional \$100		
Collect on Delivery (COD) up to \$5,000 (up to 1,000 cash) ²	\$7.25	\$7.25	\$7.25	\$7.25
Signature and identity services				
Signature	■	\$1.75	\$1.75	\$1.75
Signature Hard Copy ³	\$7.25	\$7.25	\$7.25	\$7.25
Proof of Age ⁴	\$3	\$3	\$3	\$3
Proof of Identity ^{4,5}	\$10	\$10		
Flexible delivery options				
Leave at Door (Do Not Card) ⁴	✓	✓	✓	✓
Do Not Safe Drop ⁴	✓	✓	✓	✓
Card (Hold) for Pickup ⁴	✓	✓	✓	✓
Deliver to Post Office ⁴		✓	✓	
Pickup Services				
Recurring (Scheduled) Pickup ⁶		Free with \$15,000 or more of annual parcel shipping purchases per pickup location \$7.50 per week with \$2,500 to \$14,999 of the same purchases per pickup location		
Third-Party Recurring (Scheduled) Pickup ⁶		\$7.50 per week per additional address		
One-Time On-Demand Pickup ⁷	■	\$3.50	\$3.50	\$3.50
One-Time Third-Party On-Demand Pickup ⁷	■	\$3.50	\$3.50	\$3.50
Returns				
Parcel returns labels ⁴	\$	\$	\$	\$
Return to Sender ⁸	\$	\$	\$	\$
Redirection Service				
Package Redirection ⁹	\$13	\$13	\$13	\$13
Other services and charges				
Mailing tube surcharge	\$2	\$2	\$2	\$2
Additional handling surcharge ¹⁰ (for oversized and/or unpackaged item)	\$12	\$12	\$12	\$12
Manual document surcharge	\$0.95	\$0.95	\$0.95	\$0.95
Fuel surcharge may apply	Visit canadapost.ca/fuelsurcharge			
Non-transmitted order surcharge	\$25	\$25	\$25	\$25
Non-manifested item surcharge	\$0.95	\$0.95	\$0.95	\$0.95
Barcode label and address correction fee ¹¹	\$7	\$7	\$7	\$7
Suspended order surcharge	\$25	\$25	\$25	\$25
Out-of-spec surcharge ¹²	\$125	\$125	\$125	\$125

✓ Feature included in the service (no additional charge). \$ Available for a fee. ■ Available as a no-charge option for the Priority service.

- The purchase of the Signature option is mandatory for additional Liability Coverage.
- Some exceptions apply to acceptable methods of payments. For more details, see section 2.3.4.3. in the *Parcel Services Customer Guide*.
- Signature image is available at no additional charge.
- Available for shipments prepared with Canada Post's Electronic Shipping Tools (EST) or a customer-developed/third-party shipping system.
- Customers must sign up for this option. Contact your Canada Post sales representative for details.
- Visit canadapost.ca/pickup to see where Canada Post offers Pickup Services or to request a pickup.
- One-Time On-Demand Pickup is free when customers have an active subscription to the Recurring (Scheduled) Pickup service. Visit canadapost.ca/pickup to see where Canada Post offers Pickup Services or to request a pickup.
- All associated Return to Sender shipping fees are the responsibility of the customer and are based on the greater of the actual weight or volumetric equivalent of actual weight.
- The fee for Package Redirection is per package. Shipping costs to the new destination address also apply. Payment will apply upon successful redirection. Package Redirection is eligible for tracked parcels processed through the Canada Post network and destined for Canadian addresses. View the **terms and conditions** including eligibility requirements.
- The unpackaged item and oversized item surcharges will not be combined. Customers mailing unpackaged items that are also oversized will only be charged a single fee of \$12. For more details, see section 6.7 in the *Parcel Services Customer Guide*.
- The barcode label and address correction fee will not be combined. Customers with an illegible barcode that also have an incomplete or incorrect address will only be charged a single fee of \$7.
- For an item that exceeds our maximum size or weight specifications (any dimension over 2 m; length and girth combined over 3 m; weight over 30 kg).

Note: All options must be selected at the time of shipping. Exceptions and conditions apply. Visit canadapost.ca/postalguide.

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