

Features, options and other surcharges: Shipping to U.S. destinations

Effective January 11, 2021

Parcel Services: United States					
Features and options	Priority™ Worldwide	Xpresspost™ – USA	Expedited Parcel™ – USA	Tracked Packet™ – USA	Small Packet™ USA – Air
Tracking and delivery					
On-Time Delivery Guarantee	✓●	✓			
Tracking and Delivery Confirmation	✓	✓	✓	✓	
Delivery Updates	✓	✓	✓	✓	
Reference Number Tracking	✓	✓	✓	✓	
Delivery to a Post Office Box		✓	✓	✓	✓
Coverage options					
Liability Coverage (up to \$100)	~	✓	✓	✓	
Additional Liability Coverage (up to \$1,000)	~ \$3.50 per \$100	\$2.25 per \$100			
Signature					
Signature	◆	◆			
Pickup Services					
Recurring (Scheduled) Pickup ¹		Free with \$15,000 or more of annual parcel shipping purchases per pickup location \$7.50 per week with \$2,500 to \$14,999 of the same purchases per pickup location			
One-Time On-Demand Pickup ²	✓	\$3.50			
Third-Party Recurring (Scheduled) Pickup ¹		\$7.50 per week per additional address			
One-Time Third-Party On-Demand Pickup ²	✓	\$3.50			
Redirection Service					
Package Redirection ³		\$13	\$13	\$13	
Customs clearance					
Postal Presentation and Handling		✓	✓	✓	✓
Commercial	✓				
Other services and charges					
Mailing tube surcharge		\$2	\$2		
Additional handling surcharge ^{4,5} (for oversized item, if length, width or height exceeds 1 m; and unpackaged item)		\$15	\$15		
Manual document surcharge	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
Fuel surcharge may apply	Visit canadapost.ca/fuelsurcharge				
Non-transmitted order surcharge	\$25	\$25	\$25	\$25	\$25
Non-manifested item surcharge	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
Barcode label correction fee	\$7	\$7	\$7	\$7	\$7
Suspended order surcharge	\$25	\$25	\$25	\$25	\$25
Out-of-spec surcharge ⁶		\$200	\$200		

✓ Feature included in the service (no additional charge).

● On-Time Money-Back Guarantee.

~ An additional charge will apply for declared value for carriage over \$100. See the Priority Worldwide terms and conditions at canadapost.ca/ca/priorityworldwide/terms.

◆ Signatory name is automatically included at no additional charge and is provided when available.

1. Visit canadapost.ca/pickup to see where Canada Post offers Pickup Services or to request a pickup.

2. One-Time On-Demand Pickup is free when customers have an active subscription to the Recurring (Scheduled) Pickup service. Visit canadapost.ca/pickup to see where Canada Post offers Pickup Services or to request a pickup.

3. The fee for Package Redirection is per package. Shipping costs to the new destination address also apply. Payment will apply upon successful redirection. Package Redirection is eligible for tracked Canada Post U.S.-bound items up until they are processed in an exchange office. View the **terms and conditions** including eligibility requirements.

4. The unpackaged item and oversized item surcharges will not be combined. Customers mailing unpackaged items that are also oversized will only be charged a single fee of \$15. For more details, see section 6.7 in the *Parcel Services Customer Guide*.

5. For an oversized item, some exceptions may apply. Refer to the international destination listing at canadapost.ca/postalguide.

6. For an item that exceeds our maximum size or weight specifications (any dimension over 2 m; length and girth combined over 3 m; weight over 30 kg).

Note: All options must be selected at the time of shipping.

Exceptions and conditions apply. Visit canadapost.ca/postalguide.

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Delivering the Online World



Features, options and other surcharges: Shipping to international destinations outside the U.S.

Effective January 11, 2021

Parcel Services: International					
Features and options	Priority™ Worldwide	Xpresspost™ – International	International Parcel – Air or Surface	Tracked Packet™ – International	Small Packet™ International – Air or Surface
Tracking and delivery					
On-Time Delivery Guarantee	✓●	✓+			
Tracking and Delivery Confirmation	✓	✓	⊙	✓	
Delivery Updates	✓	✓		✓	
Reference Number Tracking	✓	✓		✓	
Delivery to a Post Office Box	*	✓D	✓	✓	✓
Coverage options					
Liability Coverage (up to \$100)	~	✓	✓	✓	
Additional Liability Coverage (up to \$1,000)	~ \$3.50 per \$100	\$2.25 per \$100			
Signature					
Signature	◆	◆			
Pickup Services					
Recurring (Scheduled) Pickup ¹		Free with \$15,000 or more of annual parcel shipping purchases per pickup location \$7.50 per week with \$2,500 to \$14,999 of the same purchases per pickup location			
One-Time On-Demand Pickup ²	✓	\$3.50			
Third-Party Recurring (Scheduled) Pickup ¹		\$7.50 per week per additional address			
One-Time Third-Party On-Demand Pickup ²	✓	\$3.50			
Redirection Service					
Package Redirection ³		\$13	\$13	\$13	
Customs clearance					
Postal Presentation and Handling		✓	✓	✓	✓
Commercial	✓				
Other services and charges					
Mailing tube surcharge		\$2	\$2		
Additional handling surcharge ^{4,5} (for oversized item, if length, width or height exceeds 1 m; and unpackaged item)		\$15	\$15		
Manual document surcharge	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
Fuel surcharge may apply	Visit canadapost.ca/fuelsurcharge				
Non-transmitted order surcharge	\$25	\$25	\$25	\$25	\$25
Non-manifested item surcharge	\$1.50	\$1.50	\$1.50	\$1.50	\$1.50
Barcode label correction fee	\$7	\$7	\$7	\$7	\$7
Suspended order surcharge	\$25	\$25	\$25	\$25	\$25
Out-of-spec surcharge ⁶		\$200	\$200		

✓ Feature included in the service (no additional charge).

● On-Time Money-Back Guarantee.

* Visit canadapost.ca/priorityworldwide/pobox for availability.

~ An additional charge will apply for declared value for carriage over \$100. See the Priority Worldwide terms and conditions at canadapost.ca/ca/priorityworldwide/terms.

◆ Signatory name is automatically included at no additional charge and is provided when available.

⊙ Tracking information available only for events within Canada.

! Delivery to a post office box is offered at destinations where available.

+ Available to certain destinations.

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